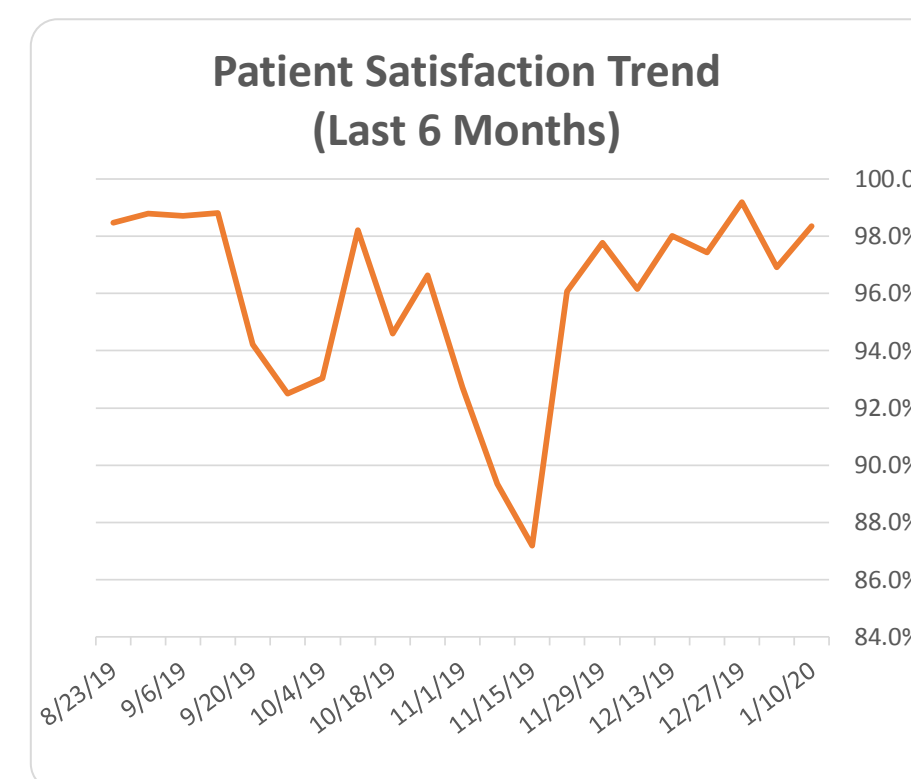
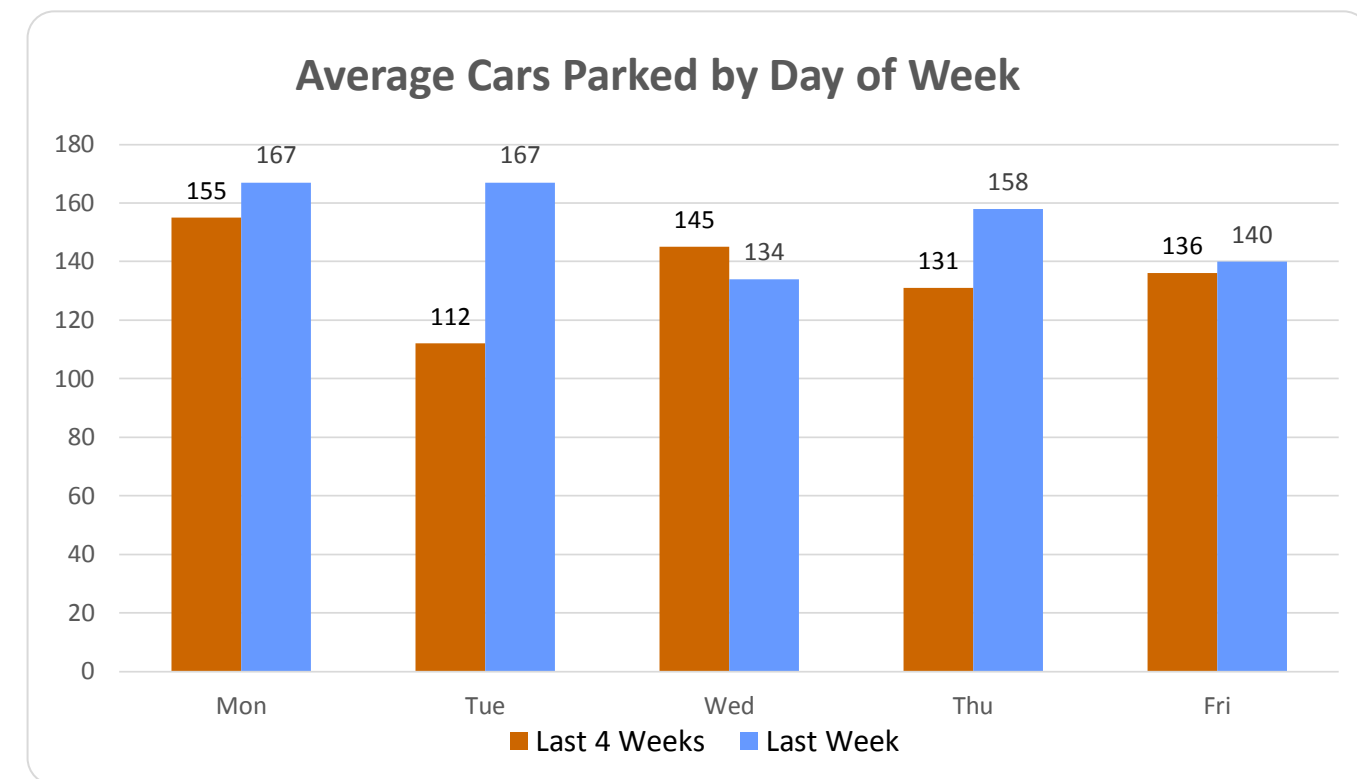
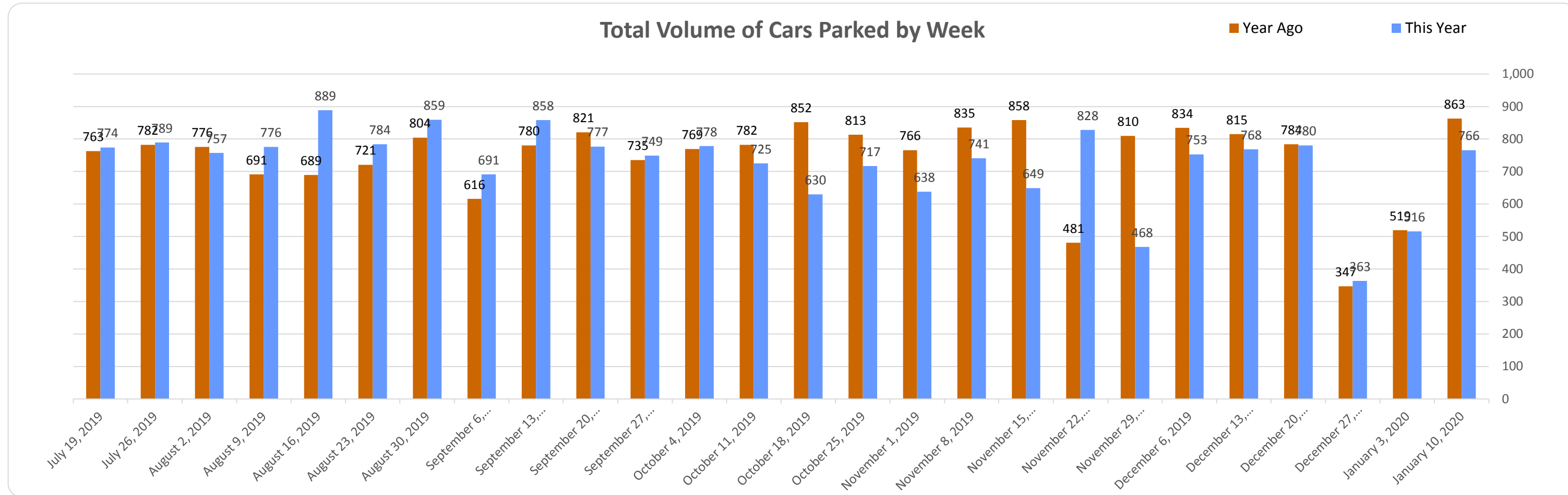


Unity Point Cedar Rapids — Weekly Valet Report

Volume Metrics

Week Ending January 10, 2020



Last Week's Patient Satisfaction Score

98.4%

Survey Results

Average Score: 4.918

Area	Date	Time	Ticket Number	Checkout Driver	Reply	Score
MOP	1/6/2020	9:33 AM	2867	Paul Summers		5
MOP	1/6/2020	9:33 AM	3107	Paul Summers		5
MOP	1/6/2020	9:46 AM	2877	Paul Summers		3
MOP	1/6/2020	10:04 AM	2872	Paul Summers		5
MOP	1/6/2020	10:04 AM	2746	Paul Summers		5
MOP	1/6/2020	10:56 AM	2784	Paul Summers		5
MOP	1/6/2020	11:36 AM	2631	Paul Summers		5
MOP	1/6/2020	12:16 PM	2746	Paul Summers		4
MOP	1/6/2020	3:34 PM	2872	Paul Summers		5
MOP	1/6/2020	3:34 PM	2784	Paul Summers		4
MOP	1/6/2020	3:34 PM	2889	Paul Summers	Great ppl!	5
MOP	1/6/2020	3:34 PM	3101	Paul Summers		5
MOP	1/6/2020	3:34 PM	3062	Paul Summers		5
MOP	1/6/2020	3:34 PM	2791	Paul Summers		5
MOP	1/6/2020	4:18 PM	2872	Paul Summers		5
MOP	1/6/2020	4:18 PM	2889	Paul Summers		5
MOP	1/6/2020	5:15 PM	2832	Paul Summers		5
West	1/6/2020	8:44 AM	3040	Paul Summers		5
West	1/6/2020	9:36 AM	3017	Paul Summers		5
West	1/6/2020	10:03 AM	3085	Paul Summers		5
West	1/6/2020	10:15 AM	3053	Paul Summers		5
West	1/6/2020	10:31 AM	3064	Paul Summers		5
West	1/6/2020	10:55 AM	3040	Paul Summers		4
West	1/6/2020	11:06 AM	3139	Paul Summers		5
West	1/6/2020	12:30 PM	3021	Paul Summers		5
West	1/6/2020	12:30 PM	3078	Paul Summers		5
West	1/6/2020	12:30 PM	3091	Paul Summers		5
West	1/6/2020	12:55 PM	3040	Paul Summers		5
West	1/6/2020	2:16 PM	3074	Paul Summers		5
West	1/6/2020	2:19 PM	3028	Paul Summers		5
West	1/6/2020	3:14 PM	3028	Paul Summers	Quick and friendly service!	5
West	1/6/2020	3:33 PM	3098	Paul Summers		5
West	1/6/2020	5:26 PM	3078	Paul Summers		5
MOP	1/7/2020	9:31 AM	2858	Jonathan Valero	N/A	5
MOP	1/7/2020	10:32 AM	3107	Jonathan Valero		4
MOP	1/7/2020	10:32 AM	2872	Jonathan Valero		5
MOP	1/7/2020	10:32 AM	2875	Jonathan Valero		5
MOP	1/7/2020	10:32 AM	2832	Jonathan Valero		5
MOP	1/7/2020	10:46 AM	2746	Paul Summers		5
MOP	1/7/2020	12:17 PM	2866	Paul Summers		5
MOP	1/7/2020	12:17 PM	3107	Paul Summers		5
MOP	1/7/2020	12:17 PM	3133	Paul Summers		5
MOP	1/7/2020	12:46 PM	2829	Paul Summers	Amazing service and great personnel! Very friendly	5
MOP	1/7/2020	2:27 PM	2784	Jonathan Valero		5
MOP	1/7/2020	4:18 PM	2878	Paul Summers		5
MOP	1/7/2020	4:18 PM	2855	Paul Summers		5
MOP	1/7/2020	4:41 PM	2875	Paul Summers		4
MOP	1/7/2020	5:30 PM	2879	Paul Summers		5
West	1/7/2020	10:10 AM	3139	Paul Summers		5
West	1/7/2020	10:43 AM	3017	Paul Summers		5
West	1/7/2020	10:43 AM	3053	Paul Summers		5
West	1/7/2020	11:02 AM	3022	Paul Summers		5
West	1/7/2020	11:47 AM	3093	Paul Summers		5
West	1/7/2020	12:05 PM	3022	Paul Summers		5

West	1/7/2020	12:07 PM	3069	Paul Summers		5
West	1/7/2020	12:16 PM	3020	Paul Summers		5
West	1/7/2020	12:27 PM	3097	Paul Summers		5
West	1/7/2020	2:56 PM	3022	Paul Summers		5
West	1/7/2020	2:59 PM	3017	Paul Summers		5
West	1/7/2020	3:38 PM	3074	Paul Summers		5
MOP	1/8/2020	10:04 AM	3114	Paul Summers		5
MOP	1/8/2020	10:35 AM	2878	Paul Summers		5
MOP	1/8/2020	1:28 PM	2874	Jonathan Valero		5
MOP	1/8/2020	2:16 PM	3133	Paul Summers		5
MOP	1/8/2020	2:31 PM	2858	Paul Summers		5
MOP	1/8/2020	2:56 PM	3107	Paul Summers		5
MOP	1/8/2020	4:55 PM	2891	Paul Summers		5
MOP	1/8/2020	4:56 PM	3114	Paul Summers	They were Amazing!!!!	5
West	1/8/2020	8:44 AM	3028	Paul Summers		5
West	1/8/2020	11:06 AM	3040	Paul Summers		5
West	1/8/2020	1:20 PM	3055	Paul Summers		5
West	1/8/2020	1:24 PM	3017	Paul Summers	So helpful to have your service!	5
West	1/8/2020	1:32 PM	3011	Paul Summers		5
West	1/8/2020	1:52 PM	3091	Paul Summers		5
West	1/8/2020	2:41 PM	3060	Paul Summers		5
West	1/8/2020	2:45 PM	3064	Paul Summers		5
West	1/8/2020	3:37 PM	3097	Paul Summers		4
West	1/8/2020	3:54 PM	3056	Paul Summers		5
MOP	1/9/2020	9:04 AM	6405	Paul Summers		5
MOP	1/9/2020	9:51 AM	6407	Paul Summers	Always terrific!!	5
MOP	1/9/2020	9:51 AM	6418	Paul Summers		5
MOP	1/9/2020	10:39 AM	6408	Paul Summers		5
MOP	1/9/2020	10:59 AM	6404	Paul Summers		5
MOP	1/9/2020	10:59 AM	6415	Paul Summers		5
MOP	1/9/2020	10:59 AM	6418	Paul Summers		5
MOP	1/9/2020	10:59 AM	6405	Paul Summers		5
MOP	1/9/2020	12:30 PM	6402	Paul Summers		5
MOP	1/9/2020	2:35 PM	6413	Jonathan Valero		5
MOP	1/9/2020	3:46 PM	6429	Jonathan Valero		5
Surg	1/9/2020	8:39 AM	6305	Paul Summers		5
Surg	1/9/2020	8:39 AM	2904	Paul Summers		5
West	1/9/2020	10:57 AM	6305	Paul Summers		5
West	1/9/2020	11:34 AM	6301	Paul Summers		5
West	1/9/2020	11:53 AM	3070	Paul Summers		5
West	1/9/2020	12:29 PM	6344	Paul Summers		5
West	1/9/2020	12:29 PM	6339	Paul Summers		5
West	1/9/2020	1:08 PM	6302	Paul Summers		4
West	1/9/2020	1:08 PM	6308	Paul Summers		5
West	1/9/2020	1:46 PM	6324	Paul Summers		5
West	1/9/2020	2:07 PM	6325	Paul Summers		5
West	1/9/2020	2:21 PM	6323	Paul Summers		5
West	1/9/2020	2:44 PM	6341	Paul Summers		5
MOP	1/10/2020	9:19 AM	6403	Paul Summers		5
MOP	1/10/2020	10:04 AM	6432	Paul Summers		5
MOP	1/10/2020	10:17 AM	6416	Paul Summers		4
MOP	1/10/2020	10:36 AM	6406	Paul Summers		5
MOP	1/10/2020	11:08 AM	6417	Paul Summers		5
MOP	1/10/2020	11:08 AM	6407	Paul Summers		5
MOP	1/10/2020	11:35 AM	6409	Paul Summers		5
MOP	1/10/2020	11:57 AM	6435	Paul Summers		5
MOP	1/10/2020	12:11 PM	6431	Paul Summers		5
MOP	1/10/2020	12:32 PM	6404	Paul Summers		5
MOP	1/10/2020	1:34 PM	6446	Jonathan Valero		5
MOP	1/10/2020	2:48 PM	6446	Paul Summers		5

MOP	1/10/2020	5:21 PM	6412	Paul Summers		5
West	1/10/2020	9:49 AM	6302	Paul Summers		5
West	1/10/2020	10:11 AM	6312	Paul Summers		5
West	1/10/2020	10:11 AM	6311	Paul Summers		5
West	1/10/2020	10:51 AM	6321	Paul Summers		5
West	1/10/2020	11:31 AM	6315	Paul Summers		5
West	1/10/2020	12:56 PM	6319	Paul Summers		5
West	1/10/2020	2:46 PM	6308	Paul Summers		5